

## Grand Village Emergency Operations Plan

Grand Village believes the more we all know about our emergency operations plan, the better prepared we can all be in the event of an emergency.

In the event of an emergency, Grand Village will have a communications designee that will call the primary emergency contact of each resident to keep them updated on the situation and any pertinent information regarding their loved one's status. It is the responsibility of the primary emergency contact to notify and relay the information to family and friends. As you can imagine, during an emergency staff time is critical and needs to be focused on communicating with each resident's primary contact. If you are the primary contact, thank you in advance for your help in reducing inbound calls during an emergency.

The following is a summary of our emergency operations plan. The entire plan can be found in our "Survey Binder" outside the Activities Center at Grand Village. We will also provide copies upon request to residents, families, volunteers and visitors.

### Emergency Operations Plan Summary

1. Alarm Panels
2. Fire Emergency
3. RACE Procedures | Rescue Alarm Confine Extinguish
4. Evacuation Procedures
5. Nuclear Emergency
6. Bomb Threat
7. Hostile Person
8. Weather Emergency | Storm, Tornado, Blizzard
9. Utility Emergency
10. Emergency Contact List
11. Vendor Contacts
12. Maps Section
13. Crisis Communication Plan